

# Facts at a glance

## DocFind® Online Directory

Selecting a doctor and other health care professionals for you and your family is important. Our online directory, available 24 hours a day, 7 days a week, makes it easy.

DocFind is the premier online search tool from Aetna.\* Up-to-date listings of participating doctors, dentists, other medical professionals and facilities are available at your fingertips. With our easy-to-use format, you can search online by name, specialty, gender and/or hospital affiliation.

### How do I use DocFind?

You can use DocFind anywhere you have Internet access. A step-by-step overview of how to use DocFind is on the back of this flyer. If you have questions while searching for a health care professional, simply click on the "Contact DocFind" link located at the top of any DocFind page to send us a comment or question.

### What does DocFind enable me to do?

- Choose the search option that works for you. Search by using a variety of criteria such as specialty, gender and/or hospital affiliation, or search using the health care professional's name. More information about search options is available on the back of this page.

Locate health care professionals and facilities using the criteria that's best suited to your needs!

- Make the informed choice. DocFind gives you easy access to information about health care professionals, including information that is not available in paper directories. This includes information about which plans the provider accepts, medical school attended, board certification status and gender, as well as information about the provider's offices, such as handicapped access, etc. Other features include maps, driving directions and listings (where applicable) of other office locations.
- Get up-to-date information. DocFind is updated three times per week, giving you access to the latest available information.
- Review a list of transplant facilities and pediatric congenital heart surgery facilities in our Institutes of Excellence™ network.
- DocFind en Español. DocFind offers a Spanish version of the website. From the home page of DocFind, a user may simply click on the "Version en español" button at the top of the page to switch to the Spanish version.



## Step-by-step instructions

To access DocFind, simply log on to [www.aetna.com/asa](http://www.aetna.com/asa).

### Need to locate a specialist? DocFind's "Standard Search" can help!

1. Enter the geographic information for the area where you wish to find a participating health care professional.
2. Select the type of health care professional or facility you wish to find, such as primary care physician, specialist, dentist, medical hospital or pharmacy.
3. If you choose, narrow your search by specialty, gender, languages spoken, hospital affiliation and/or name. Or, request a list of all health care professionals who match your geographic and plan requirements.
4. **That's it!** You will be presented with a list of health care professionals who match your criteria. You can obtain additional information about each provider by clicking on the "Provider Detail" link.

### Know the name of the health care professional you're looking for? "Search By Name" is your direct route!

1. Enter the geographic information for the area where you wish to find a participating health care professional.
2. Input the name of the individual health care professional you wish to find.
3. Select the type of health care professional you would like to find — either Medical or Dental. Then hit "Continue."
4. **It's that easy!** You will be presented with a list of health care professionals or facilities that match your requirements. You can obtain additional detail about a particular provider by clicking on the "Provider Detail" link.

Log on to [www.aetna.com/asa](http://www.aetna.com/asa) today for easy access to up-to-date information on participating health care professionals and facilities!

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